

Is the Virtual Desktop Pilot (VDD) integrated into ClickShare Desktop MSI

Article number: [9257]

Applicable to

[ClickShare Desktop App](#) [ClickShare Desktop App](#)

ClickShare Desktop App MSI installer will include the installation of the Virtual Desktop Driver (VDD) as part of version 4.31.

With the upcoming release of version 4.31 of the ClickShare Desktop App MSI, there will be no need to separately download and install the [ClickShare Extension Pack](#) for extended desktop functionality on Windows 10, and 11.

Silent installation:

Deployment in large organizations without user intervention or interaction.

Silent install option	The VDD installation can be found on the Windows system	The VDD installation could NOT be located on the Windows system
ACCEPT_EULA=YES	MSI will install VDD for this case [Note1]	VDD will NOT be installed
ACCEPT_EULA=YES EXTENDED_DESKTOP=NO	VDD will NOT be installed	VDD will NOT be installed
ACCEPT_EULA=YES EXTENDED_DESKTOP=YES	MSI will install VDD for this case	MSI will install VDD for this case

Note1

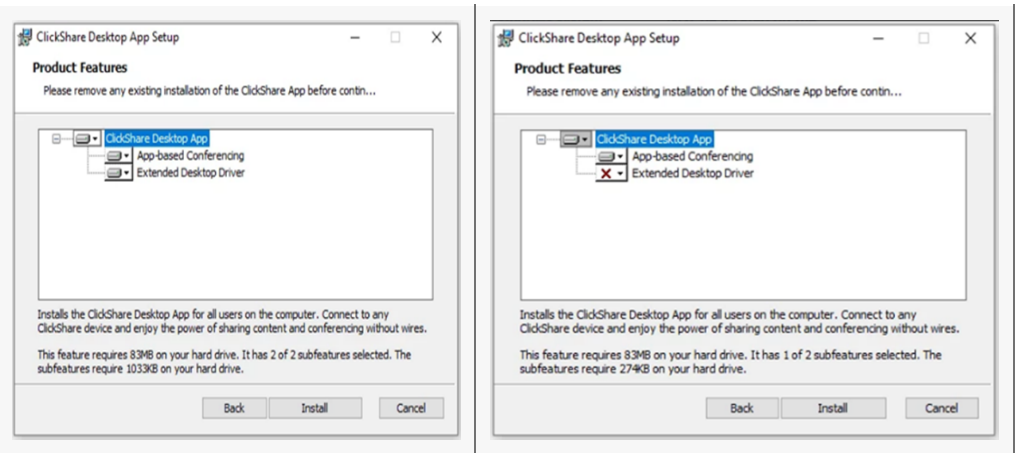
VDD can be installed through the [ClickShare Extension Pack](#) or the ClickShare Desktop App MSI (version 4.31 onwards).

The ClickShare Desktop App MSI does not uninstall the Extension Pack; instead, it simply overwrites the existing VDD installation with the VDD version carried by the MSI package.

GUI mode installation:

Users may install ClickShare Desktop App MSI by themselves or via IT's help.

GUI mode	The VDD installation can be found on the Windows system	The VDD installation could NOT be located on the Windows system
Installation Option for Extended Desktop Driver	Selected	Unselected



Note2

1. To avoid any potential negative impact on the extended desktop function, it is recommended to remove the ClickShare Extension Pack before installing the ClickShare App MSI v4.31. The "Extended Desktop" feature will not function properly if the Extension Pack is removed after the IT has pushed the installation of the ClickShare App MSI v4.31. To resolve the issue, the IT department will need to re-install the MSI to recover the functionality of the extended desktop feature.
2. For a silent installation deployment, please ensure that the installation command includes `ACCEPT_EULA=YES` parameter to accept the End User License Agreement during the installation process.

Properties

Last updated Jul 7, 2023