

# Why Does the Location Service Indicator Keep Appearing in Windows While Using the ClickShare Desktop App?

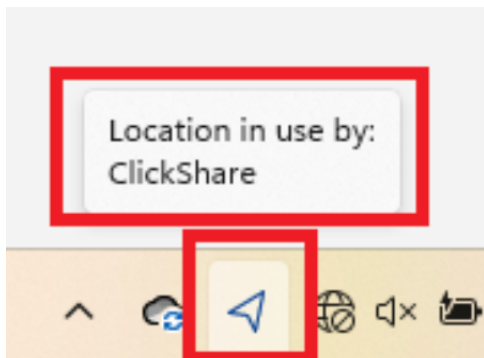
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Applicable to

[ClickShare Desktop App](#)

## Overview

Starting from **Windows 11 version 24H2**, Microsoft introduced enhanced privacy controls for the Location Service, which includes access to Wi-Fi-related data. When any application accesses location-related information, Windows now shows an indicator in the taskbar to notify the user that the **Location Service** is in use.



If you're using the **ClickShare Desktop App**, you may notice that this location indicator appears regularly - perhaps more frequently than expected. Here's why that happens.

## Why Does ClickShare Desktop App Use the Location Service?

ClickShare Desktop App periodically performs **Wi-Fi scans** to detect nearby devices. This allows users to quickly see available devices when they open the app, without waiting for a manual refresh.

Due to changes in **Windows 11 24H2**, accessing Wi-Fi information is now considered part of using the Location Service. So, every time ClickShare Desktop App performs a Wi-Fi scan (currently every 30 seconds), Windows triggers the location usage indicator - even though ClickShare Desktop App is not accessing GPS or physical location data.

This regular background scanning can cause the indicator to appear frequently, which we understand may be distracting to some users.

## What Are We Doing About It?

We're actively working on improvements to reduce this behavior and enhance your experience:

- **Smarter scanning logic:** We're exploring ways to reduce scan frequency or trigger scans only when relevant.
- **Ongoing monitoring:** We're keeping a close eye on Microsoft's platform updates to identify potential changes or alternative solutions.

## Temporary Workaround

At this time, Windows does not allow users to disable the Location Service indicator for privacy reasons. However, if you wish to avoid the frequent notification from appearing while you're not actively using ClickShare Desktop App, you can **close the app completely (Quit)** to stop background scanning.

The other way to avoid the annoying indicator in taskbar is that, if the user always use physical button to connect the ClickShare devices, IT can deploy MSI with specific parameter which without Location Service usage. That is, set the parameter "USER\_EXP" with value "BB" or "SB" which not necessary to discovery device by ClickShare Desktop App.

## Related Articles

- [ClickShare Desktop App installation triggers "Location Services" popup in Windows 11 24H2](#)
- [Order and precedence of ClickShare App discovery](#)
- [What are the available parameters for the ClickShare Desktop App installer \(MSI\)](#)

## Properties

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